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## **BOARDING INFORMATION SHEET**

Thank you for choosing 4 Paws to care for your pet. Our team is dedicated to caring for your pet as if they are their own.

Please read the following before your pet's stay:

1. Boarding is charged per DAY not night. We are holding your pet's run the day of admit and pick up and are unable to schedule another pet in that spot. We charge for each day the run is being occupied by your pet.
2. We offer weekend pick-up (limited hours), but the office is not open for transactions. If you are picking up on the weekend, we require the stay to be pre-paid. If there are any additional unexpected charges we will reach out for payment the next open business day.
3. We do not offer admit/pick up on holidays.
4. Please BRING:
  - a. Your pet
  - b. Their own food
  - c. Any treats they enjoy
  - d. Medications/supplements they are on (in the original container) and make certain you bring enough for the entire stay (Please note there is a **daily charge for medication administered** due to having additional staff required for this service.)

If your pet requires injectable medications administered this will require a medical staff member and needs to be discussed prior to the stay to ensure the appropriate staff is scheduled.

1. Please DO NOT bring:
  - a. Bedding – we supply comfortable/clean bedding for all pets.
  - b. Bowls – we have sanitized bowls of all sizes (even slow feeders for our speedy eaters).
  - c. Toys – we are unable to monitor your pet 24 hours a day and this could be a hazard. We assure you there is so much going on around your pet that they are not needed. Our caring team spends lots of time playing and loving your pet.
  - d. Bones/Chew bones – we are unable to continuously monitor for safety.
1. If your pet is anxious/nervous in new or noisy situations, please discuss this with your veterinarian prior to your pet's boarding stay.

There are medication options that may help reduce stress.

**\*\*You may bring a piece of clothing of yours for comfort but please be sure it is something you do not require back in case it is misplaced in the laundry.**

All pets respond to change and new environments in different ways.

There are some things that could occur when a pet boards and we would like to share them with you in case your pet experiences any of them.

1. Appetite changes:

This is common and not alarming.

Often pets boarding will not keep the same eating habits as at home.

There are more smells, increased activity and different noises which can impact their eating habits.

Our team is trained to know what to look for and we monitor daily food/water intake.

2. Water consumption:

Dogs spend a lot of time playing in our yard which can impact how much they drink.

We keep plenty of water handy to accommodate the increased activity.

Increased water intake may result in increased urination.

We also monitor this daily.

3. Frequent Urination:

Dogs that board are drinking more, smelling many new smells, and are adjusting to a new space.

Many times, this will impact how often they urinate.

We are walking your pet multiple times a day in our fenced yard to allow them time to play and go to the bathroom.

Dogs may still urinate in their run, in response to the new smells and increased activity. Many dogs that never have accidents at home will do this and it is common.

Our team cleans the run when this happens and changes all bedding.

You may opt to have a dismissal bath at the end of your dog's stay to help with any odor from their stay.

4. Gastrointestinal (GI) changes:

Pets that board are experiencing a new space with many new faces and noises.

Your pet is never interacting with other pets, but they still see, hear and smell them.

It is common for pets to experience diarrhea or lack of appetite when they experience change.

If you get home and notice any GI upset please reach out to us at 518-283-1127.

If they experience any GI upset while here, our boarding team is trained to inform our medical team.

5. Potential Injury:

When pets are in new situations, they sometimes will "nose rub" on the door, floor, bedding or bowls which could result in irritation to the nose

Some dogs will gnaw or scratch at the door/wall which could injure their mouth/paws

Excessive tail wagging could result in injury to their tail

Excessive barking is a common occurrence from excitement or anxiety. This can lead to a hoarse bark or cough and even lead to upper respiratory irritation/infection.

Our boarding team is trained to look for all of the above and alerts the medical team if they see any of the above behaviors or signs.

6. Illness:

4 Paws requires all the vaccines possible to reduce risk of pet's contracting any communicable diseases (ex. Bordetella / kennel cough) but with boarding

there is risk of exposure and no vaccine has 100% effectiveness. Our team is trained on proper cleaning protocols and to look for any signs of illness in pets.

**When you arrive home you may notice your pet is a bit tired from their stay and it is because they had so much fun with our team!**

I hereby consent and authorize 4 Paws Veterinary Care to receive and board my pet(s). I understand the hospital will use all reasonable precautions for the safekeeping of the described pet(s), but the hospital will not be held responsible in any manner whatsoever on account of medical situations that may arise, as it is thoroughly understood that I assume all risks. I also understand that hospital personnel are not present continuously after normal business hours. I have read, understand and agree to all provisions of this agreement.

Date \_\_\_\_\_

Printed Name: \_\_\_\_\_

Signature \_\_\_\_\_

**OUR VALUES**

**Professionalism · Loyalty · Advancement · Integrity · Empathy**

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